

## Scrutiny Inquiry into Street Cleaning

### Summary of issues raised by the public

Place of residence	Main comments	Common issues raised					
		Street not cleaned on a regular basis.	Complained without success to the department and/or councillors.	Council responded to complaint but then problems arise again after a short period.	Issues with mechanical sweepers.	People dropping litter.	Problem with dog fouling.
Leaffield Area LS17	<p>Street is not cleaned routinely. It is cleaned once a complaint has been made but then the same problem occurs within a matter of months.</p> <p><b>Response</b></p> <p><b>Resident used to ring up every 6 weeks when street was due for sweeping. As this is a cul de sac the operatives struggle to get in due to parked cars. It is on a sweeping schedule and the manager will monitor.</b></p>	✓		✓			
Beckhill Estate LS7	Enquired about cleaning a particular part of the estate (Beckhill Chase) and was told that Highways staff only deal with public pathways. The resident is picking up the litter themselves.						

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	<p><b>Response</b></p> <p><b>An Area Manager went out on Thursday 23 October 08 as bulky vehicle goes out to de litter and clean the area following refuse collection on a Wednesday.</b></p> <p><b>There is a longstanding agreement with East North East Homes to work along side Streetscene as the majority of the land belongs to the ALMO. The ALMO has now stopped sending in their caretakers. Our crew have suffered verbal abuse from the residents of this street.</b></p>						
Harehills LS8	Have complained without success to councillors. Back streets are never swept as wheelie bins are blocking the way. Street parking is also blocking mechanical sweepers. Manual litter pickers have not been seen for a while.		✓		✓		

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	<p><b>Response</b></p> <p>The Area Manager visited on 23 October 2008. Most of the litter was in the channels which is nearly impossible to clear due to parked cars always on the streets.</p> <p>The complainant also makes reference to several enforcement issues such as overflowing trade bins, and fly tipping which have been passed onto Enforcement.</p> <p>The Area Manager arranged for a sweeper and manual litter picking team to visit the area to get what they can. The streets are on a weekly sweep but access is very difficult for reasons given. There is also a litter picker assigned to the area.</p>						

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Oak Road LS15	<p>Streets are only cleaned once the department has been contacted.</p> <p><b>Response</b></p> <p><b>Area Manager visited. Generally very clean. Some leaf residue/detritus in channels. Sweeper scheduled to visit week commencing 3 November 2008. Arrangements being made to have the gullies cleansed.</b></p>	✓					
Bramley LS13	<p>The top of Park Close is full of grit left by the people who do the roads. Upper town street is also in a terrible state when it rains.</p> <p><b>Response</b></p> <p><b>A Manager visited Mrs Copley on 23 October 2008. A mini sweeper attended on 24 October 2008 and cleared the grit. The weather was dry when the Manager visited and at that time there was no evidence of pools of water in Town Street. Will revisit following wet spell.</b></p>						

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Amberton Place LS8	<p>There is still rubbish on the roads after the mechanical sweeper has been. Most sweepers only go down the middle of the road. It was cleaner when had manual litter pickers. More thought should be given to where bins are placed. Harehills road is a disgrace for rubbish. People are dropping litter and there are no anti-litter signs. Education is key here.</p> <p><b>Response</b></p> <p><b>General very tidy litter wise apart from some minor build-ups. Area Manager arranged for sweepers to attend. The area has had a litter pick and is on a weekly sweeping block.</b></p>				✓	✓	
Manor Farm Gardens LS10	The main issue is with bushes and trees that need to be cut back from the footpaths. It is untidy and making the paths slippery.		✓				

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	<b>Response</b>  <b>This stretch is part of Aire Valley Homes to clean. There has been several joint clean ups with Aire Valley Homes.</b>						
Swillington LS26	<p>There is a lack of litter bins, particularly in the centre of Swillington. Need regular street cleaning service. More education about using litter bins is needed. Residents could also help more by picking up occasional dropped litter.</p> <p><b>Response</b>  <b>Generally quite tidy litter wise – some accumulations under benches/street furniture and hedge bottoms on Wakefield Road. There are some litter bins in the area. The locations of the litter bins were requested by the Parish Council. Allerton Bywater has a part-time litter picker funded by the Parish Council. This area is on a six week sweeping schedule. A sweeper and litter picker visited the area week commencing 27 October 2008.</b></p>	✓				✓	

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Garforth LS25	<p>Appalled at deterioration of footpaths, overhanging trees and the gullies on the roads. Why is a Board needed to discuss this matter? Use monies for more equipment and persons to carry out this task.</p> <p><b>Response</b></p> <p><b>Generally very tidy litter wise. Small accumulations along New Sturton Lane and other pockets. Detritus in channels and there is a lot of fresh leaf fall present. Area on 6 weekly sweeping block. A sweeper and litter picking team attending week commencing 3 November 2008.</b></p>						
East End Park LS9	<p>The streets around East End Park are always covered in dog dirt.</p> <p><b>Response</b></p> <p><b>Passed to Environmental Action Team to patrol area.</b></p>						✓

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Beeston LS11	<p>The weekly black bin collection is missed several times. Bins are obstructing footpaths and there are fast food wrappers littered everywhere. The resident is picking up the litter themselves. Why do other areas across the city appear to be cleaner than Beeston? Due to parked vehicles, litter has to be picked up manually, which only appears to be done on main road areas.</p> <p><b>Response</b></p> <p><b>Cross Flatts Grove/Atha Street have had some problems with refuse collection, but this has now been resolved and managers are monitoring. This area is on a three weekly sweeping schedule and is next due to be swept on 27 November 2008. A manager will check to ensure it is swept.</b></p>			✓	✓	✓	
Swarcliffe LS14	The streets have not been cleaned for months. Can't remember when last saw a road sweeper.	✓					



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	<p><b>Response</b></p> <p><b>Area Manager visited. Generally the area was clean and tidy apart from minor accumulations of litter. The area has a litter picker Monday to Friday and is on a fortnightly sweeping cycle. There is an ongoing re-development in the area which has resulted in an increase in the mud/silt on the pavements/roads in recent months. There are also large volumes of plant traffic in the area. The contractors do have a mechanical road sweeper in the area. Arrangements were made to have the area swept week commencing 27 October 2008.</b></p>						
Sunnyview Avenue LS11	Should have street cleaning after football matches at Elland Road. The matches are on a Saturday but there is no street cleaning until the following Monday. Residents are left all weekend with unacceptable levels of litter. It does get cleaned when the issue is raised with Cllr Smith, but this stops after a few matches. Payment for street cleaning should			✓		✓	

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	<p>be raised with Elland Road.</p> <p><b>Response</b></p> <p><b>Area Manager arranging for a sweeper to attend on the Sunday after a home match.</b></p>						
Holborn Estate, Woodhouse LS6	<p>Since the litter picker was withdrawn the area has seen the standard of street cleaning decline. Have written to several departments with little success. The council's response was that litter picking takes place when it is required. Who decides when it is required? There are too many fast food wrappers and the outlets take no responsibility for the litter they create.</p> <p><b>Response</b></p> <p><b>Street King/Road Sweeper sweeps the area on a Wednesday. The Pride Team goes into the estate after refuse collection for a general tidy and litterpick.</b></p> <p><b>The Street King driver is finding it</b></p>		✓			✓	

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	<b>increasingly difficult to sweep the area due to parked cars.</b>						
Old Lane Beeston LS11	<p>There has been a marked deterioration of street cleaning on Old Lane over the last few years. Appreciate the problem with parked cars when the mechanical sweepers are operating. If the Council communicated the cleaning schedule to residents then perhaps they would move their cars to accommodate this.</p> <p><b>Response</b></p> <p><b>The Area Manager will monitor the area.</b></p>	✓			✓		
Ash Road Headingley LS6	Have received no response from the department regarding an earlier complaint and there are still no replacement bins on Ash Road. There used to be bins which helped to ease the problem of litter.		✓				

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	<b>Response</b>  <b>The request for additional litter bins has been noted and will be delivered when available.</b>						
North Broadgate Lane LS18	<p>Have needed to contact the department more than once but there has been little improvement. Rubbish is much more noticeable during term time near local school grounds. Lots of take away wrappers are dropped. Main complaint is the non-sweeping of leaves in the autumn. Have suggested more mechanical sweepers during this period.</p> <p><b>Response</b></p> <p><b>The area was inspected and found to be reasonably tidy, the main issue being leaves. The location will be cleared of leaves and the Area Manager will monitor the areas for street cleaning.</b></p>		✓			✓	

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Moseley Wood Gardens Cookridge	<p>Council owned steps are not cleaned unless reported to the department. People are dropping litter between the steps and the resident's garage. Have suggested putting bins near these steps to help alleviate the problem.</p> <p><b>Response</b></p> <p><b>The location has been added to the list for additional litter bins.</b></p>	✓		✓		✓	
Litter-Free Guiseley Campaign	Have previously aired the views of local residents. Wanting to know what criteria determines the level of service an area receives in Leeds? Alarming amount of cans, bottles and fast food wrappings dumped on Guiseley streets on a weekend yet no manual delittering takes place on a weekend. Have requested a brisk clean of the high street over the weekend.	✓				✓	

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	<b>Response</b>  <b>Currently there is not the budget provision to provide the week end service requested by Litter-Free Guiseley Campaign.</b>						